# State of the Disability Sector Report 2021

## Key Statistics

NDS’s State of the Disability Sector Report 2021, based on responses from 396 disability service providers from all over the country, that took part in our Annual Market Survey. The three big themes of this year’s Annual Market Survey Report are frustration, uncertainty, and distress. Here are some key findings from the report.

* Only 25 per cent agree NDIS policy reforms are heading in the right direction
* Only 12 per cent think the NDIA is working well with providers
* 58 per cent of providers are worried they won’t be able to provide NDIS services at current pricing
* 81 per cent believe the NDIS policy environment is uncertain
* 65 per cent said operating conditions had worsened in 2021
* 70 per cent of providers reported problems recruiting disability support workers
* 77 per cent of providers received service requests they were unable to provide
* 68 per cent of organisations reported a profit or surplus in 2021, due in part to JobKeeper. One in five respondents continued to make a loss
* Only 34 per cent of respondents think that the sector was well supported by Government during emergency events
* 85 per cent of organisations agreed they were able to respond well to the pandemic
* Only 18 per cent of respondents believe there is sufficient advocacy for the people they support
* 26 per cent believe that the risks the NDIS poses to their organisation outweigh the opportunities

Find more information visit the NDS website: www.nds.org.au