# Factsheet: State of the Disability Sector Report 2019

## Key Statistics

NDS’s State of the Disability Sector Report 2019, based on responses from 667 disability service providers that took part in our Annual Market Survey, paints a picture of a sector still adapting to immense change. Here are some key findings from the report.

* 22% of providers say operating conditions have improved
* Financial stability is fragile: just 49% reported making a 2019 profit of 3% or more
* 76% of providers are worried they can’t provide NDIS services without the Temporary Transformation Payment price loading
* Over half (55%) of providers say NDIS policy reforms are heading in the right direction
* Three quarters of respondents think there are too many unnecessary rules and regulations
* 75% of providers say unpaid assistance for people to navigate the NDIS distracts from their service provision
* Four in ten respondents are confident the Quality and Safeguards Framework will improve services
* Only 22% of respondents feel the NDIA has a high level of respect for service providers
* Providers say they need to improve their workforce planning, IT strategy, and learning and development