# Slide 1

## Tele-Supports

Pinarc Disability Support – Achieving together

# Slide 2

## Tele Support Project Overview

### Implement a model of support to deliver services using video link

* Speech pathology
* Occupational therapy
* Physiotherapy
* Key worker services
* Education support services
* Support coordination

# Slide 3

## The Opportunity

* Expand the options for people in regional and rural areas for specialist disability
* Increase staff member’s capacity to provide therapy
* Increase capacity of NDIS plans for customers

# Slide 4

## The grant allowed us to

* Research current models and design our own hybrid model
* Purchase equipment
* Train staff
* Evaluate the effectiveness of our model

# Slide 5

## Key learnings

* Staff travel time is important reflection and planning time
* Tele-therapy is more focused and intense
* Tele-therapy has more applications than we first thought
* Importance of:
	+ Learning from others experiences
	+ Good change management
	+ Training and tools to support staff
	+ Sharing experiences and ideas across the team

# Slide 6

## What we would do differently

* Contingency plan for project coordinator
* Steering Committee and Working Party structure

# Slide 7

## Insights for other organisations

* Know what is being evaluation and measured; collect pre-project data for comparison
* Assess quality of outcomes against your existing model
* Involve hesitant staff in planning and implementation