# Podcast Show Notes: Consumer Rights and Australian Consumer Law under the NDIS - accessible version

This episode featured Jonathan Teh, Senior Associate at [Russell Kennedy Lawyers](https://www.rk.com.au/) and Gerard Brody, CEO of the [Consumer Action Law Centre](https://consumeraction.org.au/) as our special guests. Below are the key items that were referenced in the episode. Click the hyperlinks to learn more:

1. [Australian Competition and Consumer Commission (ACCC)](https://www.accc.gov.au/)
2. [Australian Consumer Law](http://consumerlaw.gov.au/)
3. [Easy English NDIA Model Service Agreement](https://providertoolkit.ndis.gov.au/sites/g/files/net3066/f/guide_to_service_agreements_easy_english_v2.0-2.pdf)
4. [Easy English Style Guide](http://www.scopeaust.org.au/wp-content/uploads/2015/02/Clear-Written-Communications.-The-Easy-English-Style-Guide..pdf)
5. [General Overview of the NDIS](https://www.ndis.gov.au/operational-guideline/overview.html#4.1)
6. [Guide to Competition and Consumer Law](https://www.accc.gov.au/publications/a-guide-to-competition-and-consumer-law-for-businesses-selling-to-and-supplying-consumers-with-disability)
7. [NDIS Independent Pricing Review](https://www.ndis.gov.au/providers/price-guides-and-information/independent-pricing-review)
8. [Services Agreement by the NDIA](https://www.ndis.gov.au/document/service-agreements-providers)
9. [NDIA Portal](https://www.ndis.gov.au/participant-portal-user-guide)
10. [NDIS Participant Plan](https://www.ndis.gov.au/participants/understanding-your-plan-and-supports.html)
11. [NDIS Price Guide](https://www.ndis.gov.au/providers/pricing-and-payment)
12. [NDS SDP Website](https://www.nds.org.au/sdp)
13. [NDS Helpdesk](https://www.nds.org.au/helpdesk)
14. Operational Guidelines - [Nominees](https://www.ndis.gov.au/operational-guideline/nominees)
15. [Planning: Operational Guideline](https://www.ndis.gov.au/operational-guideline/planning/managing-funding-supports)
16. [Self-Managing Your NDIS Funding](https://www.ndis.gov.au/participant/self-managing-budgets)
17. [NDIS Provider Toolkit - Service Agreements](https://providertoolkit.ndis.gov.au/51-service-agreements)
18. [Practical Guide to Service Agreements](https://www.nds.org.au/sdp/resource-library-1), first tab under Practical guides to the NDIS

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