To: Your local MP

Via email

Dear <local member>,

**Re: NDIS 2023–24 Annual Pricing Review**

I am deeply concerned about the devastating impact that the NDIS pricing arrangements announced for 2024–25 will have on providers of disability services and the local communities that they support.

A recent survey by National Disability Services found that 75 per cent of providers are considering stopping some or all their disability services because of the price limits that came in on 1 July.

In my organisation, located in *[your office location in electorate] we are facing the following challenges with maintaining our services….*

If disability service providers cannot continue because of the new pricing arrangements, this will immediately impact the availability of services for people with disability in our community. It will mean the loss of jobs of many local people who provide them.

Providers welcome the measures in the last federal budget that are a step toward independent, transparent and accountable pricing. However, the state of the registered provider sector calls for immediate action to fix significant issues with pricing.

I am most concerned about the following NDIS price review outcomes:

*[Select from options below or add your own]*

* *The increase of 3.19 per cent fails to cover the much-needed uplift in worker wages announced by the Fair Work Commission, let alone recognise the increased cost of day-to-day expenses such as insurance, utilities, rents that we are experiencing.*
* *The changed definition of high intensity supports. This prevents providers for claiming high intensity payments for behaviour support.*
* *The review did not increase prices for Level Two and Three support coordination and therapy supports for the fifth consecutive year.*
* *The pricing included no support for registered providers and removed both the 1 per cent temporary loading and the 1.5 per cent temporary transformation payment.*

Like you I am appalled by reports of organised crime rorting participants and ripping off the system. There is no place for frauds and criminals in the disability sector.

However, providers of quality services — organisations such as my own — are at breaking point. It is us and the participants we support that the annual price review has failed most.

We are increasingly concerned that we and organisations like ours will exit the NDIS market, disrupting the support for participants with the greatest need — those with complex, high-intensity or behavioural support needs.

As our local member, we are relying on you to support people with disability and workers in your electorate. Please let me know what action you will be taking to ensure that disability services can continue in your electorate and NDIS participants can keep getting safe supports that meet their needs, so that I can share this with the people that we support, our workforce and our local community.

Yours sincerely,